

# DHS Tech Adoption Days

## Stay Connected with DHS

For more information and to start using our online tools, visit:



**Visit:** [DHS.RI.GOV](https://dhs.ri.gov)

**Login** to your account on the Customer Portal:  
<https://healthyrhode.ri.gov>

**Download the HealthyRhode Mobile App:** Available on the App Store and Google Play.  
<https://dhs.ri.gov/resources/tech-resources>

**Opt in for Text Messaging:**  
<https://dhs.ri.gov/resources/tech-resources>

## Ways to Reach Us

- The Customer Portal at [HealthyRhode.RI.Gov](https://HealthyRhode.RI.Gov)
- Reaching out to the Call Center by dialing 1-855-697-4347
- Visiting our regional offices across Rhode Island

## Office Locations

**Providence**  
1 Reservoir Avenue  
Providence, RI 02907  
FAX: 1-401-462-8052

**Providence**  
125 Holden Street  
Providence, RI 02908  
FAX: 1-401-462-8052

**Pawtucket**  
249 Roosevelt Avenue  
Pawtucket, RI 02860  
FAX: 1-401-721-6659

**Woonsocket**  
219 Pond Street  
Woonsocket, RI 02895  
FAX: 1-401-235-1273

**Warwick**  
195 Buttonwoods  
Avenue Warwick, RI  
02886  
FAX: 1-401-736-1442 or  
1-401-736-1443

**South County**  
4808 Tower Hill Road,  
Suite G1  
Wakefield, RI 02879  
FAX: 1-401-782-4316

**Newport County**  
31 John Clarke Road  
Middletown, RI 02842  
FAX: 1-401-619-7201



## Using the Customer Portal & Mobile App



[DHS.RI.GOV](https://dhs.ri.gov)



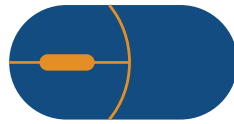
RI Department of  
Human Services

## Access DHS Services Right at Your Fingertips

New technology can sometimes feel a bit intimidating, frustrating, and even scary. Now, **DHS Tech Adoption Days** offer weekly opportunities for hands-on guidance in using online tools and services—so you can manage your DHS activities at **your convenience**, without needing to call in or visit one of our regional offices.

## Log-In Any time, Anywhere, Anyplace - It's Simple and Easy

More DHS beneficiaries are choosing to log on to the **Customer Portal** (healthyrhode.ri.gov) or use the **HealthyRhode mobile app** on their smartphones, by learning how to use these resources.



**You'll gain greater control, more time, and peace of mind, knowing you can handle your DHS case anytime, anywhere—including evenings and weekends!**



## Self-Service Support on Wednesdays

While our offices are closed for face-to-face customer appointments on Wednesdays, staff will be available to **assist customers using self-service computer stations**. We will be here to help you use the **HealthyRhode mobile app** and the **DHS Customer Portal** (healthyrhode.ri.gov).

## Did You Know You Can Do the Following Right From Your Phone or Computer?



Setting up a new account

Updating username/ password



Supplying necessary information and documentation

Applying for benefits



Verifying program eligibility

Completing recertifications and renewals



Reporting changes

Updating contact information



Uploading requested documents into the system