

Save Time, Go Online



1. Applications submitted in the last 30 days* are still being processed.

2. Keeping your scheduled interview[†] helps DHS process your application more quickly.

3. The Customer Portal (healthyrhode.ri.gov) is your one-stop resource to apply for benefits, see notices, update information or upload documents.

4. Your decision will be mailed to you within 30 days. It will also be available on the Customer Portal.

***Exceptions include LTSS (90 days) and SNAP expedited (7 days).**

† If you receive a notice of a SNAP interview, make sure to keep it.

**DHS.RI.GOV
1-855-MY-RIDHS**