



RI Department of Human Services

Online Access to Public Benefits through the Customer Portal

- Proof of Benefits -

Do You Need to Show Proof of Benefits?

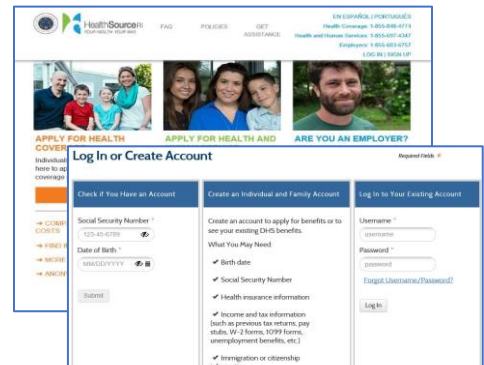
Customers can show proof of benefits by presenting their original award letter, but we understand that everyone can occasionally misplace important documents. You can rest assured knowing proof of benefits or DHS income is available online. If you have internet access, you can easily access proof of benefits anytime at healthyrhode.ri.gov without having to go to a DHS office.

Check out this helpful resource to find out how to find proof of benefits on the Customer Portal.

1.

Go to healthyrhode.ri.gov.

This is the **Customer Portal** of the Department of Human Services where you can get some case information from any computer with internet access.



2.

As soon as you log in, the *dashboard* will show your current program eligibility and participation. If you need proof of your program status or benefit amount:

3.

Click the link “Benefits” at the bottom of the column for the program proof you need.

Amount of monthly benefits (for CCAP Family or pay amount)	SNAP \$ /month	Cash Assistance (RI Works, GPC, Bridge) \$ /month	Child Care	Medical Assistance (Kate Beckett, LTSS, EAD)	State Supplemental Payment	Medicare Premium Payment
[REDACTED]	Eligible	Eligible	N/A	N/A	N/A	N/A
[REDACTED]	Eligible	Eligible	N/A	N/A	N/A	N/A

4.

A new screen will open. From this screen you can open a letter to view and/or print with your current eligibility and benefit amount*.

Supplemental Nutrition Assistance Program (SNAP)

[Return to My Dashboard](#)

status	individuals covered:	current benefit:	benefits for:	
APPROVED	[REDACTED]	\$113/ month	February 2021	

Supplemental Nutrition Assistance Program (SNAP) benefits, which used to be known as Food Stamps, are meant to help you buy healthy foods for yourself and your family, depending on your income. SNAP benefits are provided monthly, and automatically loaded on to your EBT card.

*This example is for SNAP but all programs are available.